MICHIGAN STATE UNIVERSITY

Beta Presentation Provider Analysis Toolkit

The Capstone Experience

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Project Sponsor Overview

- Sponsor Overview
 - Smart platform
 for processing ancillary insurance claims
 - Owned by Delta Dental
 - 22M+ members managed
 - \$972M in total cost savings

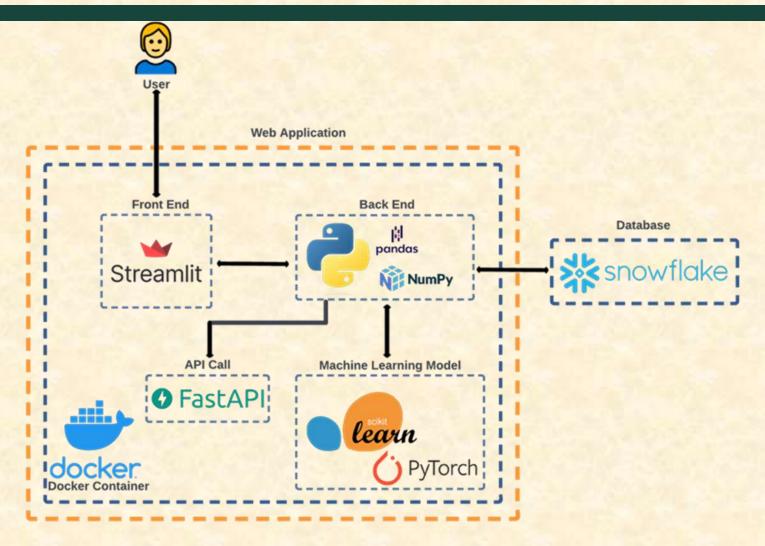




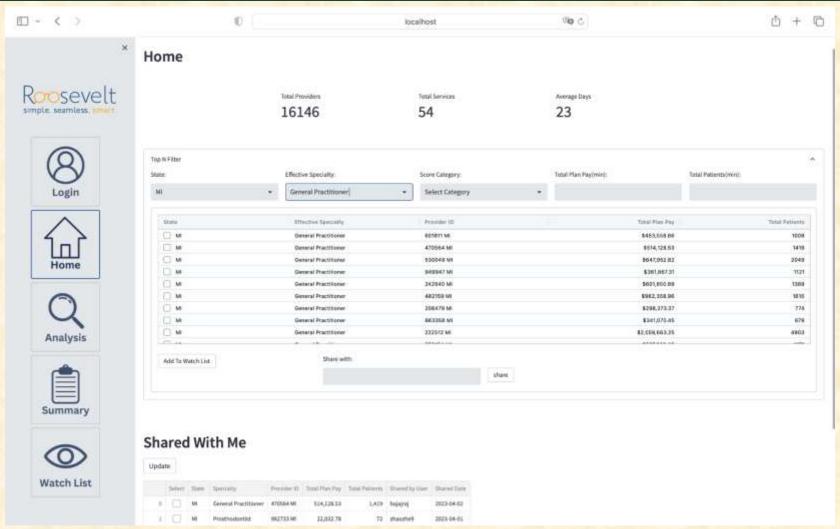
Project Overview

- Used by fraud analysis teams to identify outliers in processed dental insurance claims
- Social features, optimizations, and expanded ML capabilities
- Labor hours, improve internal communications, and increase accuracy

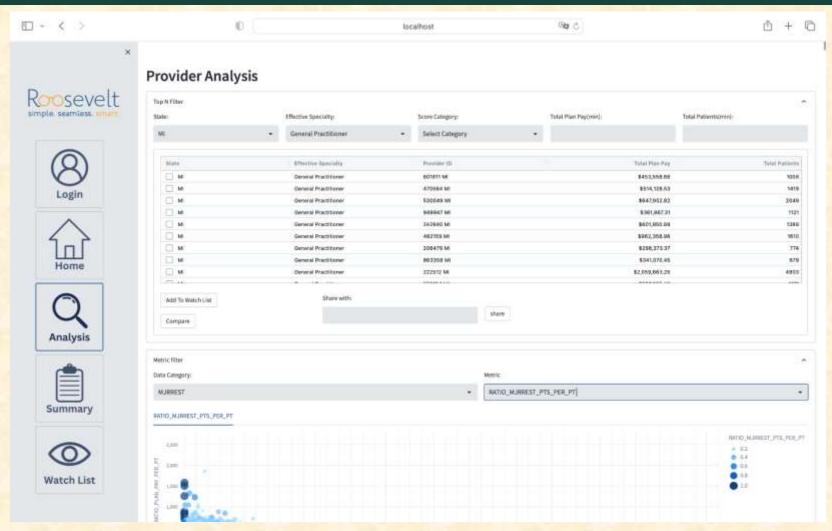
System Architecture



Home

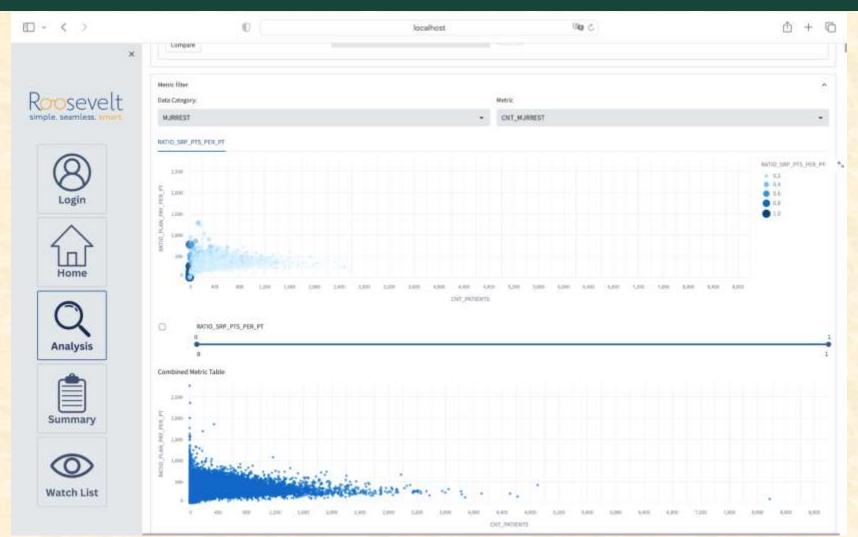


Provider Analysis

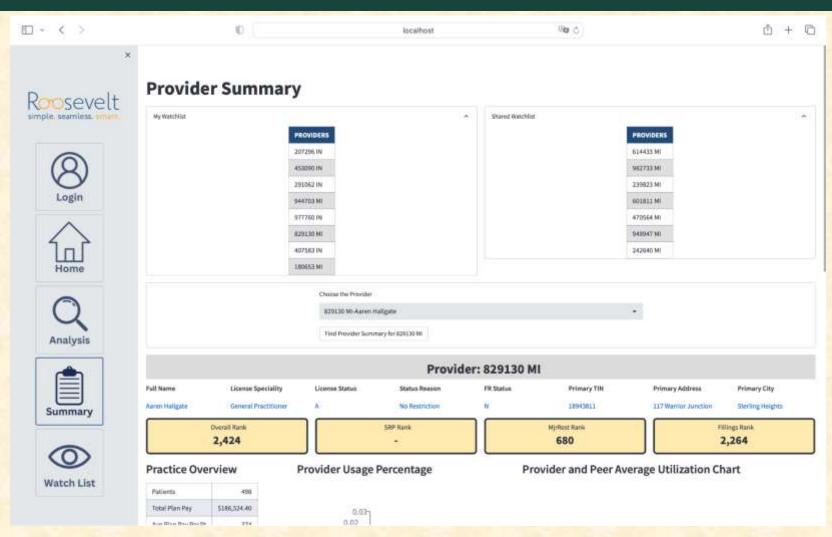




Provider Analysis (cont.)

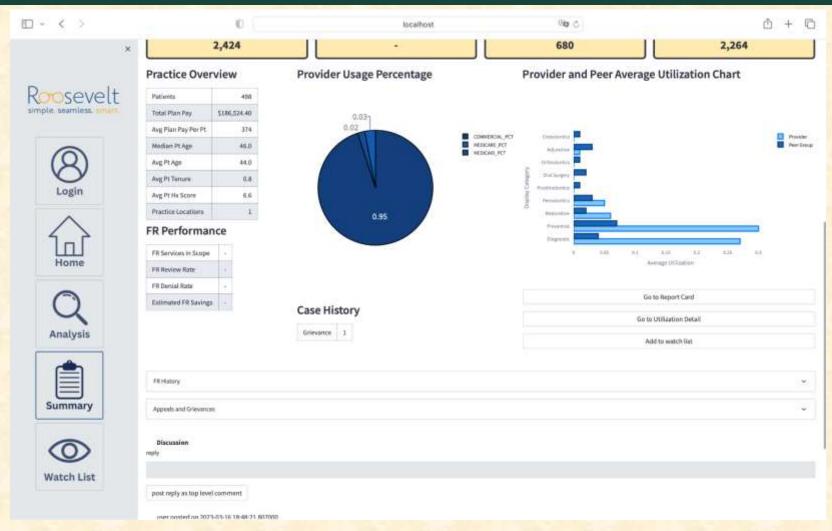


Provider Summary (provider selection)



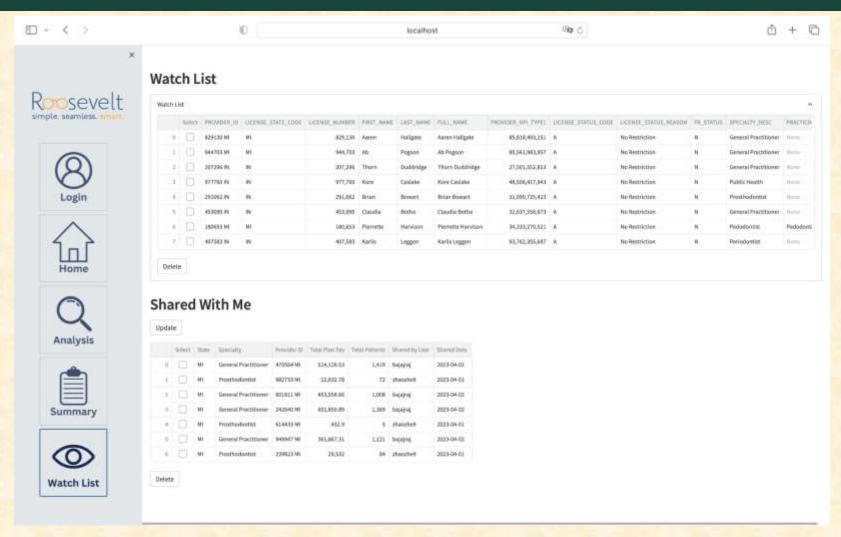


Provider Summary (charts & comments)





Watch List



What's left to do?

- Stretch Goals
 - Adding the change weights feature for an admin.
 - Adding individual comparison graphs on the web applications.
 - Adding machine learning to places where it was not originally thought of.

Questions?

