

MICHIGAN STATE

U N I V E R S I T Y

Project Plan

MyMeijer: Crowdsourcing Shopping

The Capstone Experience

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*From Students...
...to Professionals*

Functional Specifications

- Allows customers to alert employees of issues throughout the store
 - Report out-of-stock items
 - Report spilled items in the store
- Allows employees to respond quickly to any issues a customer may need assistance with
- Allows corporate employees to review statistics of reports

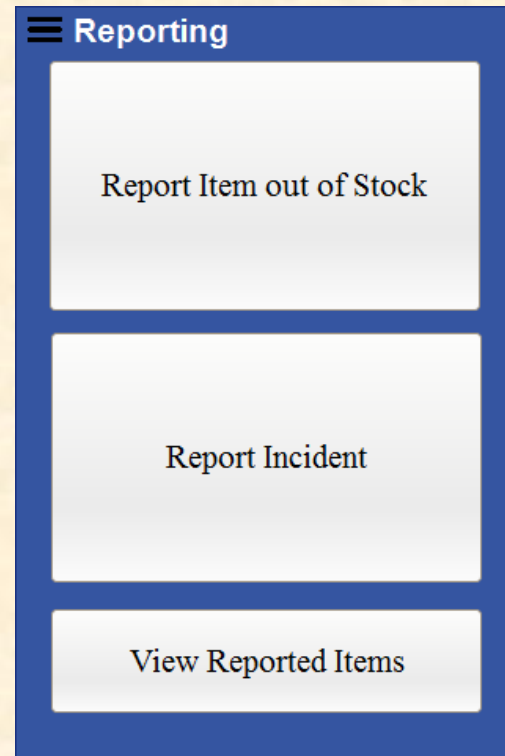
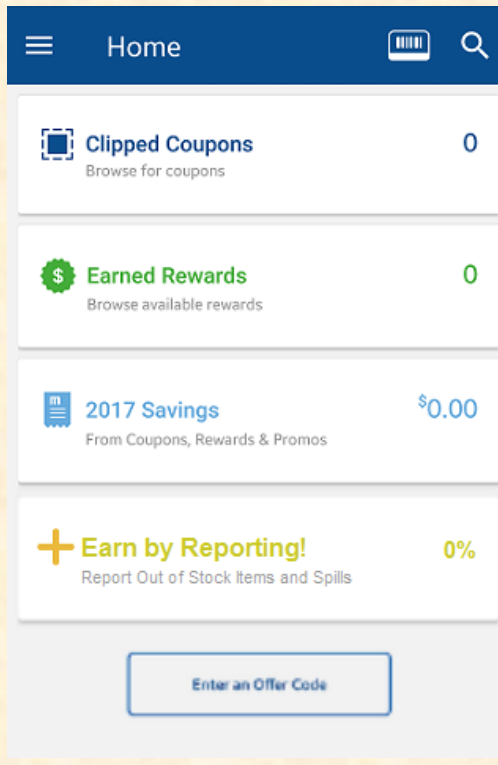


Design Specifications

- Three major features
 - Customer mobile application
 - Employee Bluebird application
 - Corporate web portal
- The customer app is a similar layout to the pre-existing Meijer mPerks app
- The employee app includes a list of all reports and selectable actions for each
- The corporate app includes graphs and numbers for average resolution speed, number of reports, commonly out-of-stock items, and other statistics



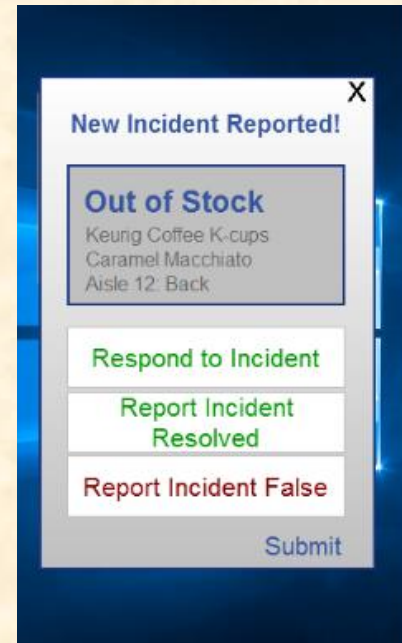
Screen Mockup: Customer App



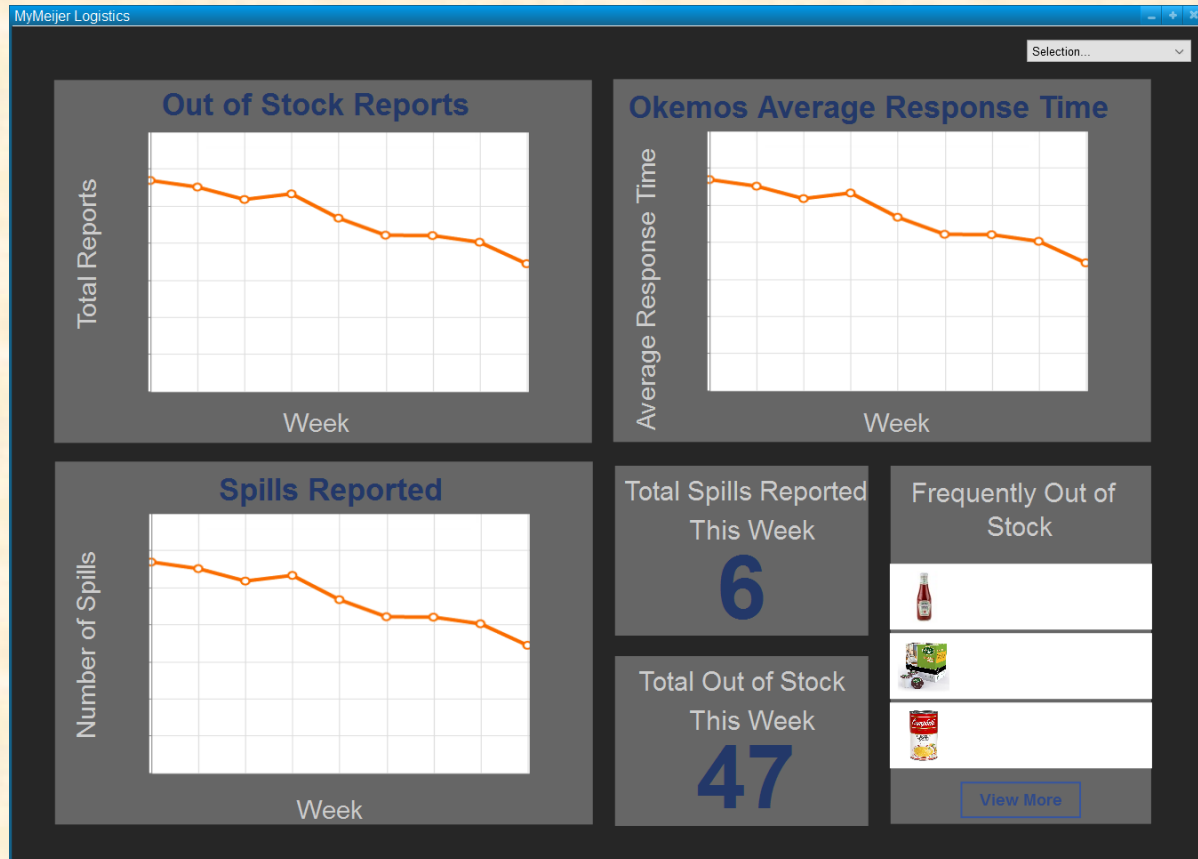
Screen Mockup: Customer App



Screen Mockup: Bluebird App



Screen Mockup: Corporate Web App

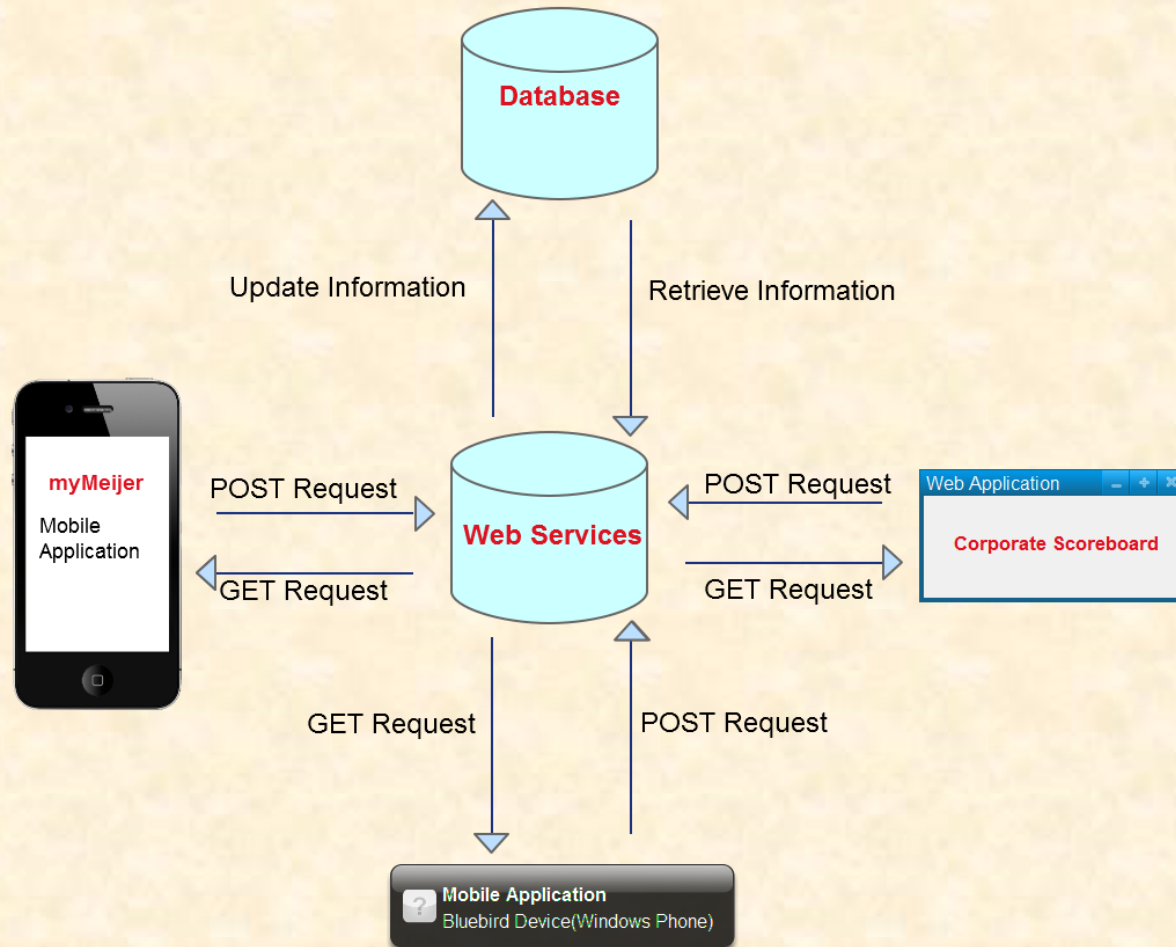


Technical Specifications

- Customer Application - Mobile Application
 - Supports Android 4.4+ / iOS 8.0+
 - Developed on Xamarin in C#
- Team Member – Mobile Application
 - Supports Windows (mobile)
 - Developed on Xamarin in C#
- Corporate Scoreboard - Web Application
 - Follows ASP.Net MVC framework
 - Developed using C#/.Net for backend
- MySQL Database hosted on Azure Cloud



System Architecture



System Components

- Hardware Platforms
 - Smartphone (Android 4.4 / iOS 8.0)
 - Bluebird Mobile Device(Windows)
 - Mac/PC to access the Web Application
- Software Platforms / Technologies
 - Microsoft .NET Framework, C#, ASP.NET, Azure Mobile Services
 - App Insights for Analytics for web and mobile
 - Microsoft Visual Studio Team Server – Source Control
 - Hockey App for deployment (both iOS and Windows)



Testing

- Using Fiddler to check communication between services and mobile/web applications
- Using Android/iOS device emulator on Xamarin to test functionality.
- Deploying customer mobile application to an Android/iOS device to test UI design and ease of use.
- Deploy team member application to bluebird device to check if it can receive notifications.



Risks

- Detecting Customer Location
 - Automatically detecting in-store location is a desired feature
 - Have backup plans if not feasible (manual reporting, etc)
- Scanning Barcodes with Mobile App
 - We need to be able to scan an item's barcode
 - Most likely use existing libraries – no need to reinvent the wheel
- Displaying Statistics in Web App
 - We need to be able to display statistics in with various filters and views in a web page
 - Begin prototyping early, go through numerous designs, research solutions for displaying graphs, etc
- Managing Push Notifications
 - Need to be able to send notifications to mobile devices
 - Test with dummy applications, begin testing and integrating early



Questions?

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