MICHIGAN STATE UNIVERSITY Project Plan Agent Multimedia Advertisement Builder

The Capstone Experience

Team Auto-Owners

Patrick Nelson Joe Korolewicz Dan Jones

Department of Computer Science and Engineering Michigan State University

Spring 2011



...to Professionals

Project Overview

- Provides a system for independent insurance agents to create custom advertisements.
- Agencies will be able to create print, radio and television ads, and have them automatically sent to Auto-Owners for review.
- Java-based Web Application

Functional Specifications

- Ad Formatting / Manipulation
 - Building the Ad (Template & Custom)
 - Preview
 - Resizing
- Edit My Profile
 - Populate Information from Marketing Portal
 - Allow Agents to Upload Photos and Logo
- Administrator Functionality
 - Approve / Reject Submitted Ads
 - Manage Media Center Resources
 - View Reporting / Tracking Information

Functional Specifications

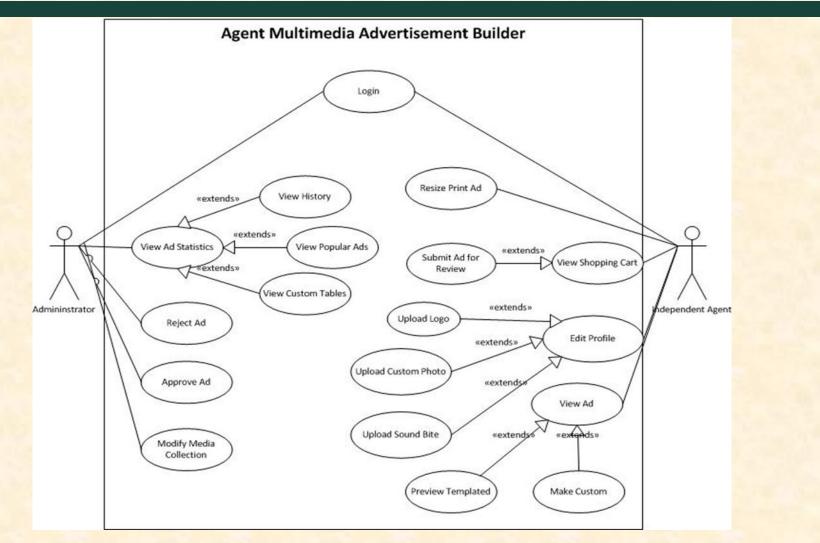
Email & Notifications

- Preview & Forward Ad to Vendor (Admin)
- Auto-Notify Admin Every 3 Days if New Ads Present
- Auto-Notify Agent Upon Approval / Rejection

Shopping Cart

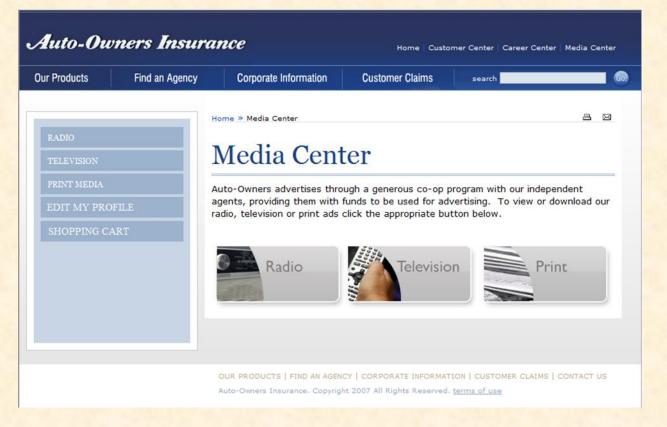
- Display all pending orders
- Agents submit finalized ads for review
- Display budget information to Agent
- Radio / TV Ads
 - Agents may upload 5 second audio clips read from a script provided for them.
 - TV Ads will display a splash screen while the audio plays

Design Specifications



Our Products	Find an Agency	Corporate Information	Customer Claims	search	G
	Home » Media Cent	er		2 2	
		Please log in using your Agenc	y ID and password:		
		Agency ID :			
		Password :			
		IND AN AGENCY CORPORATE INF nce. Copyright 2007 All Rights Re		AIMS CONTACT US	





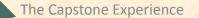
r Products	Find an Agency	Corporate Informa	tion Customer Claims	search	
	,	Home » Media Center » P	Print Media » Discounts		
		Print Me	dia		
TELEVISION			ula		
		GUIDELINES FOR U	ISE OF PRINT ADS		
→ Commercial	Lines	 With the except 	ion of adding your agency infor	mation and logo, print ads ma	y not
→ Discounts		be altered, resiz	ed, edited, or modified in any v		
→ Farm		 Home Office Adv The publication is 	vertising. in which you choose to place y	our ad will add your agency	
→ Group / Frain Life and Anno		information.	, , , , , , , , , , , , , , , , , , ,		
→ Life and Anr → Personal Lir		 Please feel free representative v 	to contact Home Office Advert	ising or your marketing	
Personal LI		representative r	nul any questions.		
→ Special Occa		 While all ad copy 	y provided is in color, your print	ter can easily switch these ve	rsions
→ Special Occa → J.D. Power a	asions and Associates	 While all ad copy to black and whi 	y provided is in color, your prin ite.		rsions
	asions and Associates	 While all ad copy to black and whi ATTENTION FLORIDA 	y provided is in color, your prin ite. A AGENTS: Please add the follo erty Insurance is not available	wing disclaimer to all	rsions
→ J.D. Power a	asions and Associates IFILE	 While all ad copy to black and white ATTENTION FLORIDA advertisements: "Prop 	y provided is in color, your prin ite. A AGENTS: Please add the follo erty Insurance is not available	wing disclaimer to all in the state of Florida from	rsions
→ J.D. Power a	asions and Associates IFILE	While all ad copy to black and whi ATTENTION FLORID/ advertisements: "Prop Auto-Owners Insurance	y provided is in color, your prin ite. A AGENTS: Please add the follo erty Insurance is not available re." Click on ad to customize for your Ad Title	wing disclaimer to all in the state of Florida from agency. Number	
→ J.D. Power : EDIT MY PRO	asions and Associates IFILE	While all ad copy to black and whi ATTENTION FLORID/ advertisements: "Prop Auto-Owners Insurance DISCOUNTS	y provided is in color, your prin ite. A AGENTS: Please add the follo erty Insurance is not available e." Click on ad to customize for your	wing disclaimer to all in the state of Florida from agency. Number	r
→ J.D. Power a	asions and Associates IFILE	While all ad copy to black and whi ATTENTION FLORID/ advertisements: "Prop Auto-Owners Insurance DISCOUNTS	y provided is in color, your prin ite. A AGENTS: Please add the follo erty Insurance is not available re." Click on ad to customize for your Ad Title	wing disclaimer to all in the state of Florida from agency. Number	r

r Products	Find an Agency	Corporate Information	Customer Claims	search
		lome » Media Center » Print N		<u>a</u> 2
TELEVISION		Ad Preview:	5"x3" Cowab	ounga
PRINT MEDIA		Picture: Cows.jpe	cho	ose
→ Commercia	al Lines	Logo: Auto-Ow	mers.jpeg Cho	ose
→ Discounts				
→ Farm		Tagline: Cowabur	nga check out our farm in	isurance!
→ Group / Fra	anchise			
→ Life and Ar	nnuity			
→ Personal L	ines			
→ Special Oc	casions	California		
→ J.D. Power	and Associates	conabunga	check out o	ur farm insurance!
EDIT MY PR	OFILE			
SHOPPING C	ART	Call or visit i	12 A	
SHOFFINGC	AICI	SomeAgenc Lansing MI 517-1		P STA
		SA.com		
		Martin Car		
		A CONTRACTOR OF A CONTRACT	and the first	ALL
		and the second second		
		all constitutes T		
		Auto_O	mars hell	Manpo Auto-Owners Insurance
		Auto-O	wners Insu	rance Auto-Ourners Insurance

r Products	Find an Agency	Corporate Information	Customer Claims	search	
RADIO		Home » Media Center » Print Med			2 🛛
TELEVISION		Ad Preview:	5"x3" Cowab	ounga	
PRINT MEDIA		Picture: Cows.jpeg	Choo	ose	
→ Commercia	Lines				٦
 Discounts 		Choose Picture:			
Farm					
Group / Fra	anchise	Auto-Owners Appro Cows.jpeg	ved Images		
Life and An	nuity	ChildJumping.jpeg	3		
Personal Li	ines	Apples.jpeg Barn.jpeg			
> Special Occ	asions	bani.jpeg			
J.D. Power	and Associates	Choose Your Own In			irance!
DIT MY PRO	OFILE	ProfileImage1.jpe ProfileImage2.jpe			
	177	ProfileImage3.jpe	g		
SHOPPING C	AKI .	Add New Image			Con a
			O	Cancel	
		Mallinson State		A States	
			24121	10000	A REAL PROPERTY AND
		Auto De	mers Insul	nonen an	uto-Owners Insurance

our Products	Find an Agency	Corporate Information	Customer Claims	search	
		iome » Media Center			2 🛛
RADIO		My Profile			
TELEVISION					
PRINT MEDIA			Street, East Lansing MI 4		
EDIT MY PRO	FILE		Name@SomeAgency.co		
SHOPPING C	ART	If any of the above in Owners Insurance at:	formation is incorrect ple : (517) 323-1200	ase contact Auto-	
		IMG Image1. Remo Upload New Image	ve		
		Sound1.mp3 Lis	sten Remove		

OUR PRODUCTS | FIND AN AGENCY | CORPORATE INFORMATION | CUSTOMER CLAIMS | CONTACT US Auto-Owners Insurance, Copyright 2007 All Rights Reserved, terms of use



Our Products	Find an Agency	Corporat	te Information	Customer Claims	search	
		Home » Media	Center			2 0
RADIO		Shop	ping Car	rt		
TELEVISION PRINT MEDIA		Item	Quantity	Description	Price	
EDIT MY PRO	FILE	Ad1	500	3x5"Cowbunga Print	\$500	
SHOPPING C.	ART					
		Ad2	1	15sec Video	\$4500	
				Total	: \$5,000	
				Submit	t My Order	

OUR PRODUCTS | FIND AN AGENCY | CORPORATE INFORMATION | CUSTOMER CLAIMS | CONTACT US Auto-Owners Insurance. Copyright 2007 All Rights Reserved. terms of use

Auto-Ou	ners Insura	nce	Home Custo	mer Center Career Ce	nter Media Center
Our Products	Find an Agency	Corporate Information	Customer Claims	search	60
Check History View Ad Statist		Admin: Order	nce Agency bunga App Reje	prove	
		OUR PRODUCTS FIND AN AGEN	CY CORPORATE INFORMAT	ION CUSTOMER CLAIN	IS CONTACT US
		Auto-Owners Insurance. Copyrigl	nt 2007 All Rights Reserved.	terms of use	

The Capstone Experience

Team Auto-Owners Project Plan

Auto-Ou	vners Insura	nce	Home Custo	mer Center Care	er Center Media Center
Our Products	Find an Agency	Corporate Information	Customer Claims	search	
	н	lome » Media Center			2 2
Charle Illistera		Admin: View Ad Sta	atistics -> Most Po	pular Ads	
Check History View Ad Statis		Print Ra	adio Television		
-> Most Popu	ılar Ads				
(-> Order His	tory				
-> My Custo	m Statistics				
					= Ad #1
					Ad #2
					= Ad #5
					Ad #4
					- AU #2



r Products	Find an Agency	Corporate Information	Custome	er Claims	search		
		Home » Media Center					8 0
Check History		Admin: View Ad S	statistics ->	Order H	listory		
View Ad Statis	tics	A R Submission Date	Agency Code	Preview	Review Date	Reviewed By	
-> Most Popu		1/21/2011	385565	My Ad	1/24/2011	Admin 2	
-> Order His		1/20/2011	385565	<u>My Ad</u>	1/21/2011	Admin 3	
-> My Custor	m Statistics						

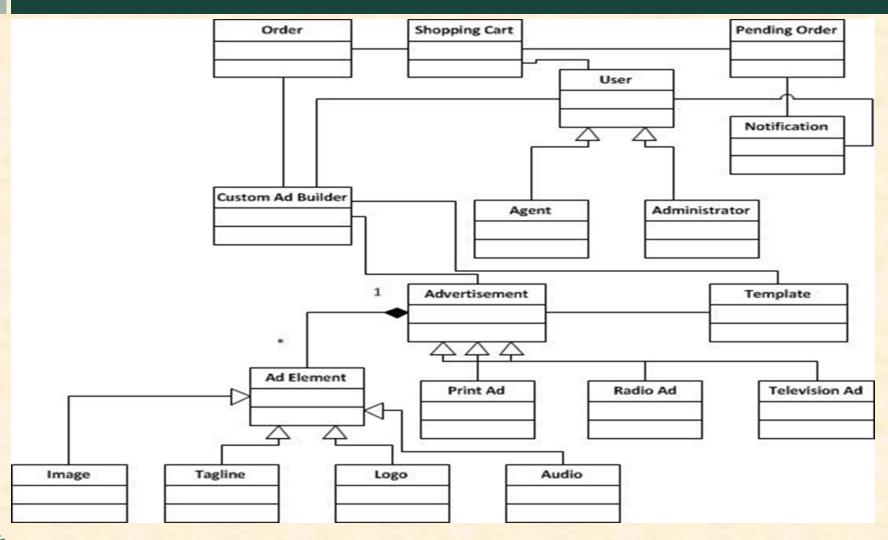


Technical Specifications

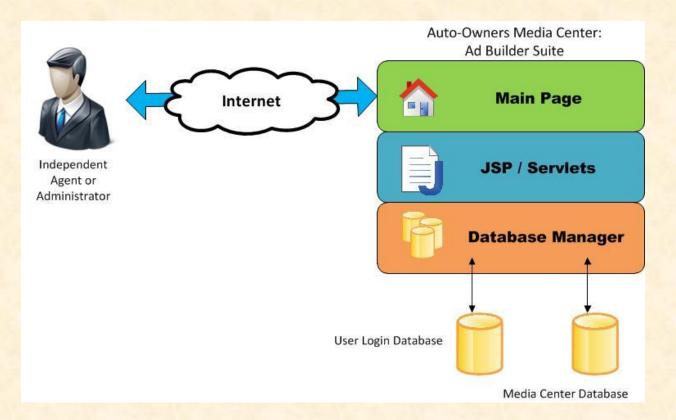
- Browser Compatibility
 - Internet Explorer 8, Firefox v3.6
- Java Web Technologies
 - JSP Server-side business logic
 - Struts 2 Interceptors
- Website Integration
 - HTML / XML
 - CSS
 - Existing Java Utilities

AgencyInformationUtility, RibbonUtility

Technical Specifications



System Architecture





System Components

- Software Platforms / Technologies
 - Eclipse for JavaEE Development
 - Struts 2 Framework
 - Windows Server 2008
 - Websphere (Application Server)
 - DB2 Express-C (Data Management)

Testing

- White Box Testing
 - Stepping through code
 - Peer Reviews
- Black Box Testing
 - Functional Testing
 - Usability
- Non-Functional Testing
 - Scalability
 - Maintainability
 - Security

Risks

- Admin vs. Agent Access
 - Admin features "hidden" from Agents, need to ensure Agents don't accidentally gain access
- Image Manipulation
 - Resizing an Image
 - Watermarking
- Integration
 - Our web application should work seamlessly with the existing Auto-Owners site
 - Code will be maintained by unknown developers